

# SERVER MANAGEMENT

FROM SIERRA EXPERTS



## DID YOU KNOW?

Each minute of downtime costs on average \$9,000. (source: Ponemon)

## SERVER MANAGEMENT

Downtime can be avoided with proper management.

The top factors contributing to downtime:

- Hardware and network failure
- Software issues
- Third-party service failure
- Human error
- Disasters

60%



of outages cost more than **\$100,000**, an increase of 39% YoY (source: Uptime Institute)

15%



of outages cost more than **\$1 million**, an increase of 11% YoY (source: Uptime Institute)

## SIERRA'S SERVER MANAGEMENT PROCESS



## BENEFITS OF REMOTE MANAGEMENT

- Reduced Downtime
- Predictive Failure
- 40 Monitoring Points
- Patching
- Utilization
- Easy Maintenance

## HOSTING WITH SIERRA DATA CENTERS:

- ✓ **Redundancy**  
(HVAC, Power, Internet Connectivity)
- ✓ **Security**  
(Two Factor Authentication, Video Surveillance, Security Staff)
- ✓ **Monitoring**
- ✓ **24/7/365 Support**

*Downtime costs productivity and money.*

**Avoid it by switching to Sierra Managed Services!**



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